

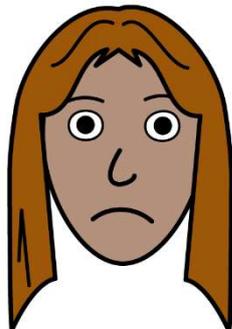
Antisocial Behaviour Policy

easy read



This is an Easy Read document about how your landlord deals with anti-social behaviour.

bad



What is anti-social behaviour?

Anti-social behaviour could be:

- Using or threatening to use violence
- Bullying
- Abusive language or behaviour
- Loud music that is a nuisance to other people
- Making false complaints about other people
- Using your property for illegal or immoral activities



What isn't anti-social behaviour?

We will not take action against behaviour that is reasonable. This could be things like:

- A one off party
- Children playing outside
- Everyday activities
- Name calling unless it is harassment or bullying



What happens if my behaviour is anti-social?

We will issue a warning to you.

If the behaviour continues then this could mean that you are breaking the rules of your tenancy.



What happens if I break the rules of my tenancy agreement?

If you are convicted of anti-social behaviour, domestic abuse or other serious issues then we can apply to the Courts to end your tenancy.

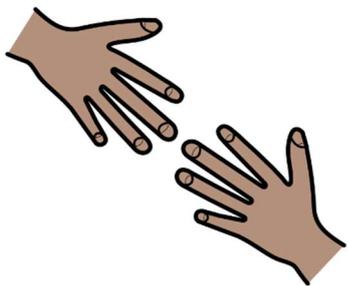


What is my responsibility?

It is important that you take responsibility to report all anti-social behaviour.

We can help you to do this.

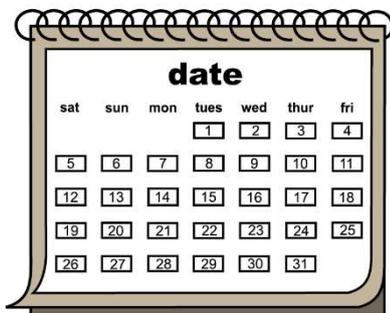
help



What happens when I report anti-social behaviour?

We will look at what has been reported and investigate.

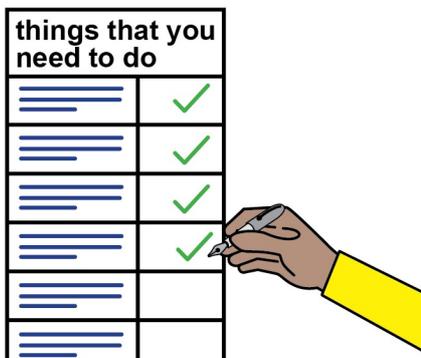
We will tell you about help that is available.



Timescales

If the behaviour reported is an emergency, we will respond in 24 hours.

If it is not urgent we will reply within 5 working days.

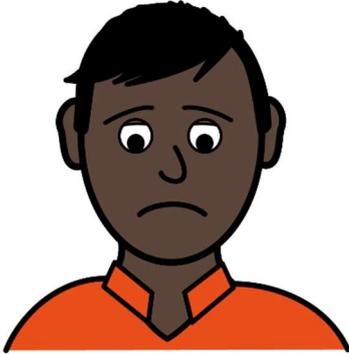


Action plan

In each case we will complete an action plan led by the Housing team.

You will receive weekly updates or at a time decided with you.

unhappy



Can I appeal against an anti-social behaviour decision?

If you are dissatisfied with the outcome of an anti-social behaviour investigation you can appeal in writing to us.

A panel will then review the decision within 28 days.

Please contact us if you have any questions about this policy.