

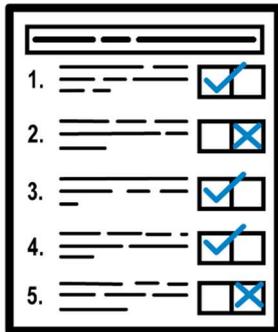
# Allocations and Lettings Policy

## easy read



This is an Easy Read document about how your landlord provides homes to new tenants.

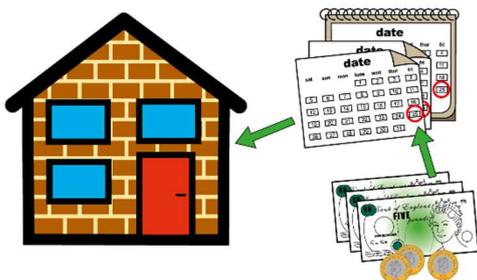
## referral



All new tenants come to First Priority after a referral from their Social Worker or Care Provider.



All tenants must be in need of care and support.

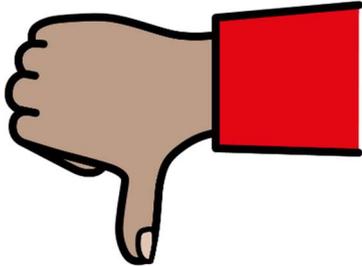


Tenants must be able to prove that they are able to pay the rent on their property.

This could be through Housing Benefit or self-funding.

## When can you not have a tenancy with First Priority Housing Association?

Sometimes, we refuse to offer tenancies.



This could be because you:

- Have been convicted of a crime
- Have been evicted somewhere else in the last 5 years
- Have committed anti-social behaviour
- Evidence of violence in the last 5 years

## What can you do if you are refused a tenancy?

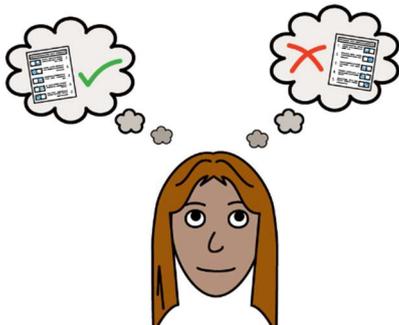
You can appeal if you are refused a tenancy.

All appeals must be sent to us within 14 days of the decision.

You can have someone help you with your appeal.

We will review the decision and write back to you within **7 days**.

**answer**



**Please contact us if you have any questions about this policy.**