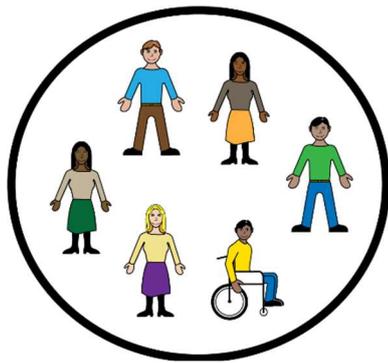


# Tenant Involvement Policy

**This is an Easy Read document about how your landlord involves tenants.**

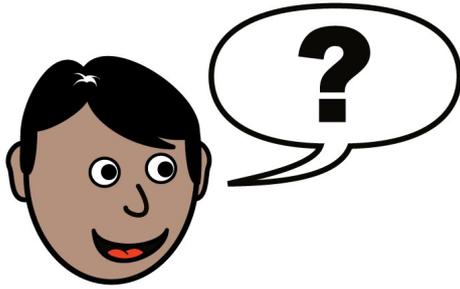


First Priority Housing Association are a registered provider.

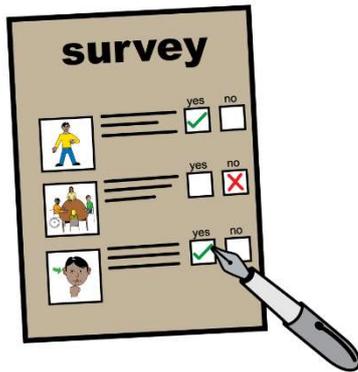
This means we must involve tenants when we make decisions about services.



We will use different ways to communicate with you depending on your needs.



Sometimes we will ask you for help to improve services to tenants.



We will ask you to take part in surveys telling us if you are happy with what we do for you.



Every year we will send you our Annual Report telling you how we are doing.

**Please contact us if you have any questions about this policy.**